

surgeonline

Membership Comparison

A guide to the membership
best suited to your needs.





Standard Membership

Standard members have unrestricted access to an online Surgeonline account, where they can actively manage their own medical billing.

Standard members can...

- Create and submit invoices which are accurately calculated and appropriately distributed by Surgeonline.
- Receive payments directly into their own bank account.
- Receive ECLIPSE payment reports directly into their Surgeonline account.
- Log payments for non-ECLIPSE invoices; patient receipts are sent automatically by Surgeonline.

Don't have time to enter your own invoice data?

- **The Surgeonline office can provide data entry on a "per invoice" basis for an extra 1% fee.**

- View all outstanding invoices enabling easy chasing of unpaid accounts.
- Easily generate financial reports for business analysis or taxation purposes.
- Access pre-populated health fund registration forms for participation in "No / Known Gap Health Fund Schemes".
- Find extra work or arrange cover via the "Operating Lists" advertising feature.
- Contact the Surgeonline client support service for any billing issues if assistance is required.
- and much more...

Don't want to chase unpaid invoices?

- **For \$30 per invoice, refer any unpaid invoices to Surgeonline to collect on your behalf, OR upgrade to Premium to have all future invoices chased automatically.**



Premium Membership

Premium members are allocated their own Account Manager who actively manages their medical billing for them. Everything is 100% transparent as all work is performed via the member's online Surgeonline account.

Premium Members can relax knowing that their Account Manager will...

- Oversee and confirm all health fund and third party payer registrations.
- Create accurate invoices and distribute them to the appropriate parties.



Want to save a bit of extra money?

- Premium members can input their own invoice data and save 0.9% per invoice.
- Refer a colleague for a \$25 credit off your next monthly bill (also applicable for Standard Members).

- Use a read-only bank feed to log all payments (paid directly into the Premium Member's bank account).
- Automatically send receipts to patients as necessary.
- Chase all unpaid accounts.
- Follow up on all patient communication regarding quotes, payments, complaints etc...
- Provide a personalised client support service if assistance is required.

Premium members also have full access to the "Operating Lists" feature where they can apply for extra lists that are advertised or find someone to fill in for them.

Memberships:

 Standard Save money	 Premium Save time
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Fees	Transaction Fee [†]	Excluding Data Entry (Optional on a per-invoice basis)	2%	Charged on every invoice submitted	3%	Charged on every invoice paid
	Minimum Fee [†]				\$ 4.00	
	Transaction Fee [†]	Including Data Entry (Optional on a per-invoice basis)	3%		3.9%	
	Minimum Fee [†]		\$ 6.00		\$ 7.80	
	Chase Unpaid Invoices (Optional on a per-invoice basis) [†]		\$ 30 per invoice		✓	

Inclusions:	Accounts	Health Fund Registration	✓	✓
		Online Invoice Calculation	✓	✓
		Invoice Distribution	✓	✓
		Receipt Distribution	✓	✓
		Create / Export Financial Reports	✓	✓
		Dedicated Account Manager		✓
		Logging of All Payments		✓
		Automatic Chasing of All Unpaid Invoices		✓
	Lists	Advertise for an Assistant	✓	✓
	Apply for Assistant Operating Lists	✓	✓	

[†] All fees quoted do not include GST